

Design & Access Statement

This Design and Access Statement has been prepared on behalf of NCR Atleos.

**E029235 - SA CONCENIENCE STORE, 200 ASHLEY ROAD, SOUTH SHIELDS,
NE34 0PQ**

Design & Access Statement

Installation of an ATM and associated signage (Retrospective)

Appearance

An ATM has been installed on the front elevation of SA Convenience Store, positioned to the left-hand side of the main entrance. The ATM has been installed through the existing brickwork as a through-the-wall installation, resulting in minimal alteration to the appearance of the building.

The premises are located within an established residential area with local commercial services fronting Ashley Road. The ATM is modest in scale and appearance and is considered to be compatible with the character of the existing convenience store and the surrounding street scene. As such, the installation does not have an adverse impact on the visual amenity of the area.

The ATM is directly accessible from the public footway and provides a convenient cash withdrawal and balance enquiry facility for local residents, visitors, and customers of the store. Its location allows safe and convenient access without impeding pedestrian movement along the footpath.

The site is not located within a Conservation Area, and the property is not a listed building. Consequently, the development does not affect any designated heritage assets. The installation is therefore considered to be an appropriate and beneficial addition to the premises, enhancing access to local banking facilities and supporting the day-to-day needs of the surrounding community while preserving the character and appearance of the locality.

Use

The purpose of the installation of this Automated Teller Machine is to provide a 24-hour banking facility for the local community and visitors to the area.

Scale

N/A

Layout

The installation of the ATM has not altered the overall design or function of the building. An aperture has been formed through the existing brickwork to accommodate the ATM fascia.

Amount

This is not a new structure, but the installation of an ATM in an existing shop.

Landscaping

Due to the nature of the proposal, we feel the application will not benefit from any landscaping.

Design Principles

The ATM is of a standard design commonly found throughout the UK and provides an established and essential community facility. Mandatory standards apply in relation to visibility, ambient lighting, building structure, security features, ATM anchoring and safe strength.

Designing out Crime

The ATM has been installed and anchored in accordance with industry standards and national security guidelines, ensuring a high level of physical security.

The location of the ATM is assessed as part of the installation process, taking into account customer safety, visibility, accessibility and security considerations. Particular regard is given to the positioning of the machine to ensure that it is located in a prominent and accessible location that benefits from a good level of natural surveillance from passing pedestrians, customers and vehicles.

Site approval is obtained from the Cash-in-Transit (CIT) provider, who assess the suitability of the location for cash replenishment and maintenance activities. This assessment considers access routes to and from the ATM, the safety of CIT personnel, and the potential impact on customers, staff and members of the public. Cash servicing operations are designed to be undertaken safely and efficiently.

The ATM benefits from existing security measures at the premises, including CCTV coverage of the ATM location and surrounding frontage. The machine is also located within a well-lit area, which assists user safety and further enhances natural surveillance throughout both daytime and evening periods.

Access

The installation of the ATM has not affected access to the premises, neighbouring properties or the adjacent public footway. The ATM has been positioned to ensure that pedestrian movement is maintained and that the facility can be used safely and conveniently by all users.

The design and location of the ATM have taken into account the needs of both able-bodied and disabled users. The machine is installed at an appropriate height to provide convenient access for standing users and wheelchair users, with sufficient clear space available in front of the ATM to allow ease of use.

The ATM incorporates accessibility features to assist visually impaired users, including a raised tactile marker on the number **5 key**, enabling users to identify the centre of the keypad by touch. This assists navigation of the keypad and improves accessibility for those with visual impairments.

The facility is directly accessible from the public footway and can be used without entering the premises, providing a convenient and inclusive banking facility for all members of the community. Overall, the development maintains existing access arrangements and does not adversely affect accessibility or pedestrian movement.